



## coast clean™

our commitment to cleaning & disinfecting to safeguard our guests & ambassadors against COVID-19

### We're taking steps to ensure our hotels are clean and safe.

At Coast Hotels we've long had pride in our focus on cleanliness. COVID-19 requires a heightened focus on hygiene and sanitation and our Coast Clean™ program provides exactly that. Our Coast Clean program was developed in partnership with Ecolab, a global leader in hygiene and infection prevention solutions, and is based on the guidelines set by public health, government, and industry organizations. For you, that means you can visit and stay at Coast Hotels with full confidence that we're doing everything possible to ensure your safety and health is our number one priority.

We've adjusted our operational procedures and are using virus-killing cleaning solutions and electrostatic sprayers to put safety first. We've even designated Cleanliness Managers at each hotel, to ensure on-site execution and excellence. And while it may be more difficult to see our smile behind a mask or plexi-glass partition, you can expect the warm Coast Hotels welcome and service for which we're known.

*comprehensive guidelines are in place for our hotels which include:*



**training & procedures** Hotel Ambassadors are updated regularly on best practices and procedures to reduce the spread of COVID-19.



**enhanced cleaning protocols** We have increased cleaning and sanitizing frequency in public spaces with a focus on high-touch areas. All guest rooms are thoroughly disinfected with hospital grade cleaner and include updated room amenities to help keep you safe.



**personal protective equipment** Hotel Ambassadors are using PPE and have been trained on the proper way to apply, handle and dispose of PPE.



**practicing physical distancing** You will find physical distancing floor decals and signage throughout all common areas of our hotels where there are known to be queues. Signage is also posted for elevator, washroom and specific facility capacity limits.



coast clean™  
SANITIZED FOR YOUR SAFETY



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COAST  
hotels™