CANADIAN COLLEGE OF TECHNOLOGY AND BUSINESS

Diploma in Hospitality Operations

This two-year co-op diploma will provide you with specialist knowledge, soft skills, and all the ins and outs of hospitality and tourism management. Learn what it takes to be customer-driven with a five-star service approach while grasping fundamental skills in food hygiene and safety, accounting, and basic marketing concepts.

Key Facts

Campus Vancouver

> **Qualification** Post-Secondary Diploma

88 Weeks | 1440 Hours

Academic 36 Weeks | 720 Hours

Program Duration

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Placement 36 Weeks | 720 Hours | CO-OP

Intakes Coming soon!

Program Overview

The Diploma in Hospitality Operations awarded by CCTB aims to focus on understanding the fundamental aspects of the hospitality and tourism industry. Students are given emphasis on developing required knowledge and skills such as food handling, workplace safety, good customer service skills, effective communication skills, leadership, and teamwork as well as other relevant professionalism topics related to the industry.

Why study this program?

This program will provide students with the necessary skills to break into the Hospitality and Tourism industry. Hospitality operations will introduce you to essential concepts such as workplace safety, responsible serving and food handling, first aid, hazardous material handling, industry specific marketing practices, accounting principles and much more.

International Tuition Fee after Scholarship* \$13,000 cad **\$9,000**

This program includes **16 weeks** of scheduled breaks.

*Additional fees may apply. Textbook costs are not included.



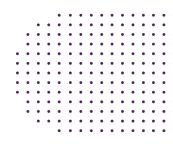
Learning Outcomes

The program prepares students to be job-ready with real-world experience for a world-class hospitality and tourism career. At the end of this program, students will have developed the knowledge and skills required to meet industry demands.

Career Opportunities

This Diploma in Hospitality Operations DIploma will provide you with skills that you can take into many different roles. Some roles you could consider pursuing after you finish the program include:

- Travel Information Manager
- Corporate Travel Manager
- Booking and Reservation Officer
- Conference Planner Assistant
- Restaurant Manager
- Event and Meeting Manager
- Sales Manager



Entry Requirements

• High school diploma or equivalent from an approved government institution of applicant's home country, or applicant is minimum 19 years of age

For non-native speakers:

- Successful completion of CCTB EAP (English for Academic Purposes) Level 4 or
- Have the required IELTS 5.5 score or equivalent or
- Pass the CCTB English Assessment (written onsite or online with exam proctor)

For more information on English language requirements, please see our Language Proficiency Policy.

Courses

- Hospitality Career Readiness
- Introduction to Hospitality and Tourism
- Front Office Operations
- Food and Beverage Operations
- Food Sanitation, Safety and Health
- Hospitality Accounting

- Customer Service
- Organizational Behavior in Hospitality Industry
- Facilities and Maintenance Management
- Human Resource Management
- Meetings, Incentives, Conferences and Events
- Trends and Issues in Hospitality and Tourism

Apply now!

Canadian College of Technology & Business

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f in 🖸 🛗 @CanadianCTB

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