

Policy Title: Student Grade Appeal Policy and Procedure

Approved by: Campus Director

Executive(s) Responsible: Academic Director

Administrator(s) Responsible: Academic Manager, Academic Assistant

Revision Date: April 11, 2023

Effective Date: March 22, 2022

Next Review Date: April 11, 2024

Background & Scope

The Canadian College of Technology and Business (CCTB) is committed to providing its students with the opportunity to appeal grades in a fair, reasonable, and equitable manner.

This policy applies to all students enrolled in a program of study at CCTB.

Purpose of the Policy

This policy governs grade appeals from students. Students will not be subject to any form of retaliation as a result of filing an appeal.

Policy Statement

Requests for grade appeals must be made in writing. Students must provide their written request to the Director of Academics, who is responsible for making a determination in respect of grade appeals.

1. Procedure for Grade Appeals

1.1. Grades may be appealed at the following times:

- When any course work or assessment is returned by the instructor, students may appeal the mark given with the instructor. If successful, the instructor will change the mark on the classroom attendance/marketing sheet in order to calculate the final grade. It will then be submitted to the Director of Academics (or designate) for approval to revise the official transcript.
- When final grades are posted, students may appeal the grade with the instructor within five (5) business days after posting. Grades are compared firstly to the attendance/marketing sheet to eliminate the risk of input errors. If successful, the grade will be changed in the official transcript.

1.2. The grade appeal process is as follows:

- If a student is dissatisfied with a grade received and can provide evidence that a higher grade is warranted, he/she should discuss the situation with his/her instructor. The instructor will reconsider the grade and, if warranted, assign a different grade;
- If the student is not satisfied with the outcome of his/her appeal to the instructor, he/she should submit a written appeal to the Director of Academics (or designate);
- The Director of Academics (or designate) will obtain a copy of the assignment/test in question from the instructor and will have another instructor re-assess the test;
- If the student achieves a higher grade upon re-assessment, the higher grade will be assigned to the student. If the student achieves a lower grade upon re-assessment, the original grade will be retained;
- The grade will be considered final and cannot be appealed; and
- The decisions on the grade appeal will be provided to students within thirty (30) school days of CCTB's receipt of the written appeal.

Related Legislation

- **Private Training Act**

Document History

Date	Approval/Review/Key Change(s)