



CANADIAN COLLEGE
OF TECHNOLOGY
AND BUSINESS

2026



CCTB Student Handbook

Welcome to the
Canadian College of Technology and Business!

WELCOME TO CCTB!

Campus Director's Welcome

As the Campus Director of CCTB, I am honoured to welcome you to our institution and share our vision to build a brighter future with you.

At CCTB, we prepare you for dynamic careers in technology, business and hospitality, in an increasingly digitized world.

Through high-quality, comprehensive training, including practical learning and work experience placements, you will gain the special expertise needed to thrive in your field of choice. By leveraging advanced technology, state-of-the-art facilities and dedicated, expert faculty, CCTB thoroughly prepares students for the workforce of tomorrow, making them competitive candidates in their industry.

To support you on your journey, we go beyond academics to create a holistic learning environment with extensive student services like academic advising, career services and health and wellness support. We aim to give you all the tools and resources you need to succeed.

I'm thrilled to welcome you to CCTB. I hope you will find a sense of belonging and community here.

We are honoured to assist you in transforming your future and look forward to celebrating your future success here.

JASON BOTELHO
Campus Director



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Building Future Innovators

The Canadian College of Technology and Business (CCTB) delivers high-quality diploma programs in **technology, business, and hospitality and tourism**, providing practical skills and real-world experience to both domestic and international students.

Our strong connections with industry leaders and exceptional student services provide personalized support, from networking opportunities to work placements. Whether you're advancing your career or entering a new field, CCTB equips you with the tools to thrive in today's increasingly digitized world.

Join an impactful community where education meets opportunity. Your future begins today.

Land Acknowledgement

We acknowledge that the territories on which CCTB and its campus are situated are the traditional, ancestral and unceded territories of the **xʷməθkʷəy'əm** (Musqueam), **Sḵwx̱w7mesh** (Squamish) and **Sel̓íl̓witulh** (Tsleil-Waututh) Nations. We thank them for having cared for this land since time immemorial, honour their graciousness to the students who seek knowledge here and iterate our dedication to valuing the ongoing contributions of Indigenous peoples and communities.



Explore Vancouver: A Hub of Culture, Nature and Innovation

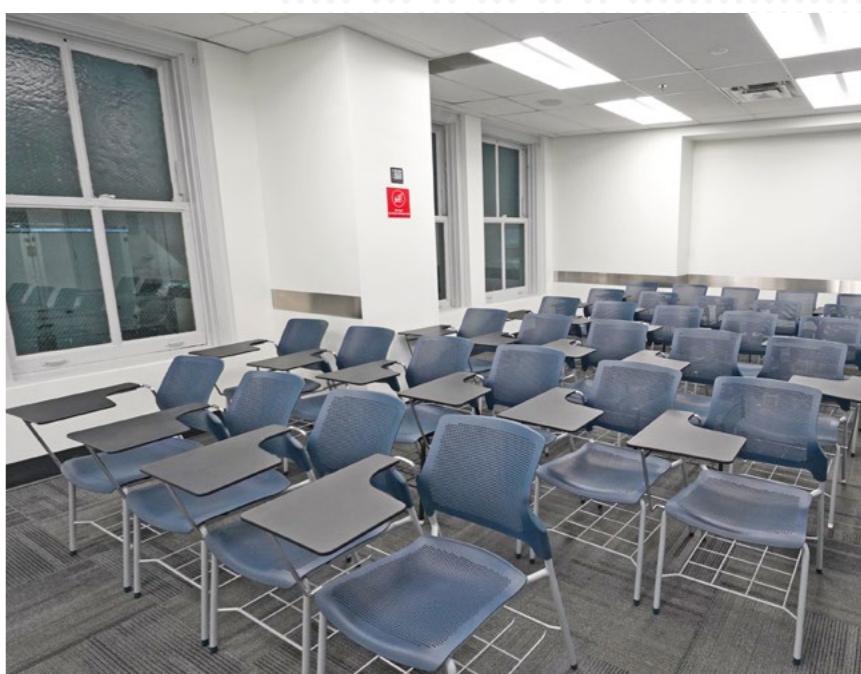


Studying at CCTB immerses you in the dynamic and multicultural city of Vancouver.

- **Top student city:** Ranked among the [top 20 student cities in the world in 2024](#), Vancouver is a vibrant and welcoming destination for international students.
- **Stunning natural beauty:** Surrounded by mountains, beaches and parks, Vancouver offers breathtaking landscapes to explore during your free time.
- **Enjoyable climate:** Vancouver stands out among Canadian cities with its temperate climate, featuring mild winters and pleasant summers. In January, average winter temperatures are around 5°C (41°F), offering a more comfortable experience compared to many other Canadian cities.
- **Endless entertainment:** Enjoy a wide range of entertainment options, including diverse restaurants, museums and cultural festivals, making your experience outside the classroom just as enriching.
- **Career opportunities:** Vancouver is a thriving hub for careers in [technology, business and finance](#), providing ample pathways to internships, networking and potential job placements.
- **Diverse and inclusive community:** The city's inclusive culture fosters a supportive environment for students from around the world, helping you build connections and a global network.
- **Sustainable living:** Vancouver is known for its commitment to sustainability, with an emphasis on green spaces and eco-friendly practices that enhance your overall living experience.

Our Campus

At CCTB, we believe that an enriching environment is essential to enhancing the student experience. Our campus is equipped with a variety of amenities designed to support both academic success and personal well-being, including:



Located in the heart of Vancouver's financial district, the campus is just steps away from public transit, Pacific Centre Mall, the Waterfront SkyTrain Station, major bus routes, and the SeaBus terminal. This vibrant and lively neighbourhood offers a wide variety of restaurants, shops, entertainment venues, shopping centres, and fitness facilities.

*Minors are not permitted on the college premises unless they are registered students or prospective students attending a CCTB event. The campus does not have facilities to accommodate the children of students, staff or faculty; therefore, children are not allowed on the premises.



Why Choose CCTB?

At CCTB, we empower students to seamlessly transition into the dynamic fields of information technology and business.

Our mission is to equip graduates with the most relevant, in-demand technical skills and knowledge, ensuring they're fully prepared to succeed in their chosen careers.

Industry-Focused Education

We provide and emphasize a hands-on, practical education that prepares students for real-world challenges. Our practicum and co-op programs provide students with valuable work experience, making them strong candidates in the job market. With practical, hands-on learning, we pave the way for student success in securing meaningful employment.

Growth Industries

CCTB offers a diverse portfolio of programs that target high-growth industries, ensuring that graduates are well-positioned for success in fields with increasing demand for expertise.

Learn from Industry Experts

Our faculty consists of seasoned industry professionals who bring real-world insights and practical expertise to the classroom. Students gain invaluable knowledge from these experts and working professionals, benefiting from an enriched learning experience.



Industry Learning Partnerships



Recognized Designations

- CCTB is designated by the [Private Training Institutions Regulatory Unit \(PTIRU\)](#) of the Ministry of Advanced Education, which establishes rigorous standards for quality and student protection that all its recognized institutions are required to meet.
- CCTB also holds the [Education Quality Assurance \(EQA\)](#) designation, signifying that it has met or exceeded the provincial standards for quality assurance and consumer protection set by the Government of British Columbia.



Cutting-Edge Education

To keep our graduates competitive in the fast-evolving job market, our programs integrate leading technologies like Amazon Web Services, Docker and SQL. This ensures students develop in-demand skills that are highly valued by employers.

Real-World Experience

Upon completing their program, students have the opportunity to participate in a work experience component, allowing them to apply and showcase their newly acquired skills in professional settings.

Prime Location

The CCTB campus is located in the heart of Vancouver's financial district at 626 W Pender Street. Just steps away from public transit, including the Waterfront and Granville SkyTrain Stations, major bus routes, and the SeaBus terminal, the campus offers convenient access to the entire city—making your commute easy and stress-free.

To ensure our graduates remain competitive in the rapidly changing job market, our programs incorporate industry-relevant tools and platforms that reflect current technological trends.

Work Experience Partners



College Services



What can Student Services help you with?

- School documents:** Enrolment letters, invitation letters, student finance statements and so on.
- Housing and accommodation requests:** Housing resources and guidance.
- School events and activities:** Career- and immigration-oriented webinars, as well as social activities for students.
- Health insurance:** Information about setting up Medical Services Plan and/or applying for private insurance.
- Mental health and wellness:** Resources available to you and how to use them.
- International student advising:** Get help with your permits and learn more about policies around international education.

How does the Academic department assist you?

- Course scheduling:** The timing for your modules and classes.
- Classroom management:** Scheduling where your class will be and making sure that your classroom has all the necessary materials.
- Academic standing process:** Tracking your academic journey and ensuring you are meeting the standards set by the college.
- Online learning materials:** Providing you with access to Canvas and Office 365, as well as assisting with any problems you might face when using those resources.



Tracking your academic journey and ensuring you are meeting the standards set by the college.

Academic Special Requests

We understand that there are circumstances that are out of our control and we want you to know that you can ask for help in these situations. However, there are some rules that need to be followed when it comes to academic accommodations.

The following process only applies to illnesses or personal incidents that affect your attendance or academic performance when missing an exam or submitting an assignment late due to illness or accident.

Academic Special Request Process:

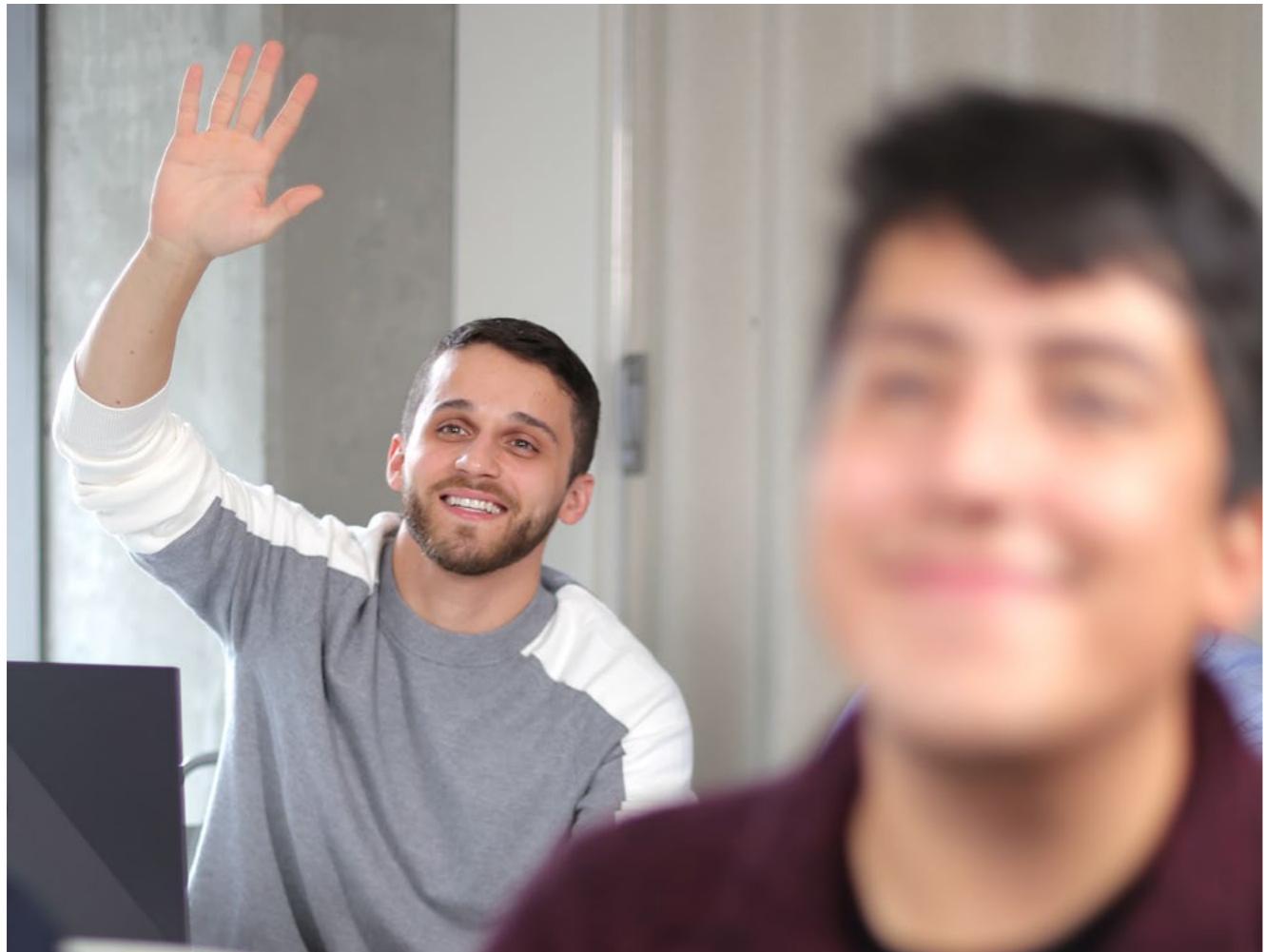
- Submit an Academic Special Request form to academics@canctb.ca (you may also request this form from Academics).
- You must submit within five business days of the incident.
- Include appropriate and relevant documentation, such as doctor's notes and medical exams (NOT drug prescriptions).



We will not accommodate if you:

- Have to go on a social trip/visit family.
- Have to go to work during school hours.
- Need accommodation due to unspecified reasons.
- Lack preparation or awareness of policies.
- Ask for accommodation after five business days from the incident.

Tips to Succeed in Your Studies



- Set clear goals:** Having a clear objective will help you stay focused and motivated.
- Time management:** Stay on top of your assignments, quizzes and exams.
- Attendance:** Attend your classes and communicate any emergency absences as soon as possible.
- Active participation:** Engage actively in class discussions, ask questions and participate in group activities.
- Seek help:** Don't hesitate to ask questions to your professors, classmates and academic advisors if you are struggling to understand concepts or study effectively.

- Academic standing:** Understand the requirements for maintaining good academic standing and successfully completing your program. Stay informed about grading policies, progression expectations, and necessary academic support resources. Visit our [Policies](#) webpage for more information.
- Academic integrity:** Familiarize yourself with the definitions of cheating, plagiarism, and other forms of academic dishonesty. Learn more about academic integrity on our [Policies](#) webpage.

Student Accounts



Student Portal

The Student Portal is an important platform where you can:

- Update your personal information.
- Book a meeting with college staff.
- Download letters from the college (e.g. transcripts, enrolment letters).
- Upload important documents (e.g. visa status, study permits, health insurance).



Scan to access the Student Portal or visit
<https://students.canadianctb.ca>.

Office 365

What is your Office 365 account?

Your Office 365 account provided by CCTB gives you access to the Microsoft Office 365 suite, including Word, Excel, PowerPoint, OneDrive and Teams. You can use these licensed apps at no extra cost while studying at CCTB. You also receive an email address to access these apps and personal cloud storage.

Go to <https://www.office.com> and log in with the credentials provided by the Academic department.

CCTB students will receive their Office 365 account within one week after their first semester begins. Graduates will have access to their Office 365 accounts for another six months after graduation.

Important: Students must use the Office 365 suite for all communication with the college. This means students using Teams to access online lectures and their CCTB Outlook account to email classmates and instructors.

If you have any technical difficulties setting up or using your [@mycanctb.ca](#) login or credentials, please contact the **IT Helpdesk** at support@mycanctb.ca.

Canvas LMS

The CCTB Canvas Learning Management System (LMS) is what you will use daily throughout your academic journey. This platform contains all your course materials, assignments, exams and important announcements.



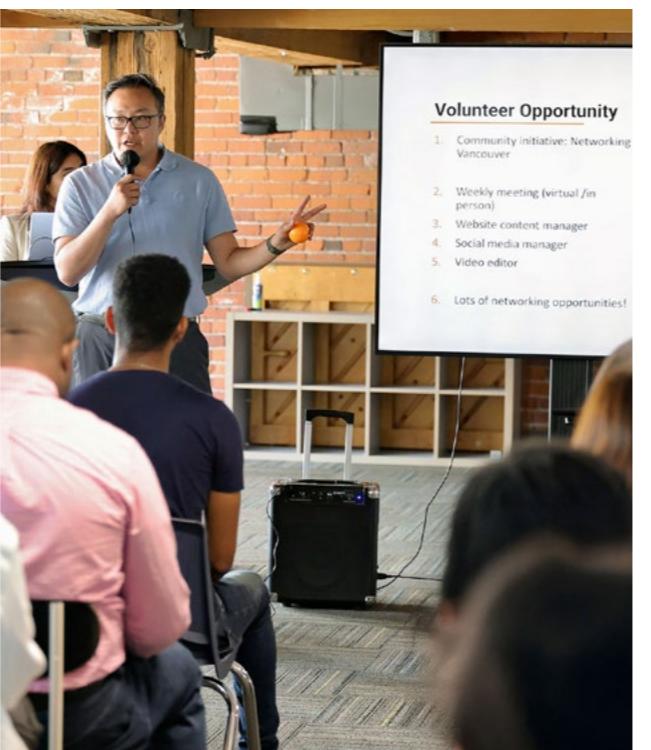
Scan to access Canvas LMS or visit
<https://interactive.canadianctb.ca>.

Career Services Resources



The Career Services department can provide support with:

- Career-related research and exploration:** Receive resources on the skills needed to succeed in your career path.
- Job search strategies:** Learn how to find a job that fulfils your degree requirements and allows you to build on your knowledge.
- Resume/cover letter building:** Present yourself according to local industry standards, highlighting your most important skills.
- Work placement partnerships:** Build relationships with potential employers to gain additional career opportunities.



Learn how to find a job that fulfils your degree requirements and allows you to build on your knowledge.

You will be working closely with Career Services to find work experience placements and submit important documents for your work placement completion. This includes work placement agreement, attendance and performance reviews.

Remember that most programs at CCTB require fulfilment of work placement hours to graduate.

You may contact the **Career Services department** through careerservices@canctb.ca.



Wellness Resources

Your well-being is a top priority for us. To support your mental and physical health, the resources below are available to all students free of charge.

GuardMe Student Support Program (GMSSP) provides real-time and appointment-based confidential support, available 24/7 from anywhere in the world! You can call or chat with a counsellor directly from the TELUS Health Student Support App or call 1-844-451-9700.



Scan to learn about the program or visit <https://myssp.app/keepmesafe/ca/home>

Here2Talk connects students with mental health support when they need it. Through this program, all BC students have access to free, confidential counselling and community referral services, conveniently available 24/7 via app, phone and web.



Scan to explore Here2Talk or head over to <https://here2talk.ca/main>

mobileDOCTOR* by guard.me allows you to connect with Canadian doctors on Maple, a telemedicine platform, as part of your health benefits. Maple provides access to doctors, Canada-wide, on your phone, tablet or computer anytime, anywhere.



Scan to discover mobileDOCTOR or go to <https://www.getmaple.ca/guardme/>

*The mobileDOCTOR resource is only available to students who have guard.me medical insurance coverage.

Employment Rights

Understanding your rights as an employee in British Columbia is essential for ensuring fair wages and working conditions.

The [British Columbia Employment Standards Act](#) sets minimum standards for most workplaces, while certain occupations fall under the [Canada Labour Code](#). Both frameworks regulate key employment matters including:

- Minimum wage and wage deductions
- Overtime payment requirements
- Vacation leave
- Sick days
- Termination of employment

For more information, visit:

- [Welcome BC](#)
- [Government of British Columbia – Employment Standards](#)
- [Government of Canada – Federal Labour Standards](#)



INFORMATION FOR INTERNATIONAL STUDENTS

Your study permit will become invalid once you complete your studies. If you plan to stay in Canada, you must ensure you maintain valid immigration status.

As a Worker

Graduates of CCTB diploma programs are not eligible to apply for a post-graduation work permit (PGWP).

As a Student

If you wish to continue your studies and enhance your qualifications, you can apply to another program at CCTB or another Canadian institution that accepts international students. Admissions requirements vary by program and institution. You must apply for a new study permit if you plan to change institutions. For more information, visit the [Changing Your School or Program](#) web page.

As a Visitor

If your study permit is set to expire and you want to stay in Canada temporarily as a visitor after completing your studies, you must apply for a [visitor record](#). You can submit an application online or by paper from within Canada to change your immigration status to "visitor". This application must be submitted within 90 days of completing your program.

Please note: CCTB International Student Advisors are not authorized to provide PR application guidance. Students seeking immigration advice should consult a Regulated Canadian Immigration Consultant (RCIC) through the [College of Immigration and Citizenship Consultants \(CICC\)](#).



Cost of Living

Living expenses vary based on individual lifestyle and needs. As a student in Metro Vancouver, you should consider the following estimated costs:

EXPENSE	ESTIMATED COST (CAD)
Housing & Utilities	\$1800 per month
Personal Expenses (groceries, entertainment, phone plan, hobbies, etc.)	\$700 per month
guard.me (student medical insurance)	\$180 for the first 90 days
Medical Services Plan (MSP) (Provincial Health Care Coverage – International Students Only)	\$75 per month

These estimates are intended to help you budget while studying in Metro Vancouver. Actual costs may vary based on personal choice and accommodation options.

Housing & Accommodation Resources

CCTB has partnered with reputable accommodation providers across Metro Vancouver to support students in finding suitable housing options. Our partners include:

- 4stay
- Global Education City (GEC)
- VLE Limited



Scan the QR code for more information on 4stay, GEC, and VLE Limited, as well as information on additional resources such as YWCA Hotel Residency and Homadorma.
<https://sway.cloud.microsoft/tpvplkN4FTHyoOyG>

Please note: Canadian College of Technology and Business (CCTB) is not responsible or liable for the availability, quality, or results of any advice, information, or services rendered by third-party organizations.



Rental scams

It is important to be aware of fraudulent rental or sublet offers, typically from individuals posing as the owners/landlords or tenants subletting a room — especially offers on non-registered websites such as Facebook, Craigslist, Kijiji, etc.

Red flags

- The price seems too good to be true.
- They request advance payment (before you're able to see the property).
- They request a cash-only payment.
- They request a cash security deposit or wire transfer.
- They request extensive personal information that is not related to housing (e.g. SIN, bank account statements, criminal record check).

Tenant Rights

If you are new to renting in British Columbia (BC), it is important to understand your rights and responsibilities before signing a rental agreement (lease).

We strongly recommend visiting the [Tenant Resource & Advisory Centre \(TRAC\)](#) website, where you can access the [Tenant Survival Guide](#) and download letter templates for correspondence with your landlord. TRAC also offers a free online course, [Renting it Right](#), in partnership with the [Justice Education Society of BC](#)—an excellent introduction to renting in BC.

For additional information, the [Residential Tenancy Branch](#) of the Government of British Columbia provides official resources on tenant and landlord rights.

How to Pay Fees



CIBC International Student Pay

The Canadian College of Technology and Business has partnered with CIBC to offer international and domestic students a secure, cost-efficient and convenient way to pay for their study expenses.

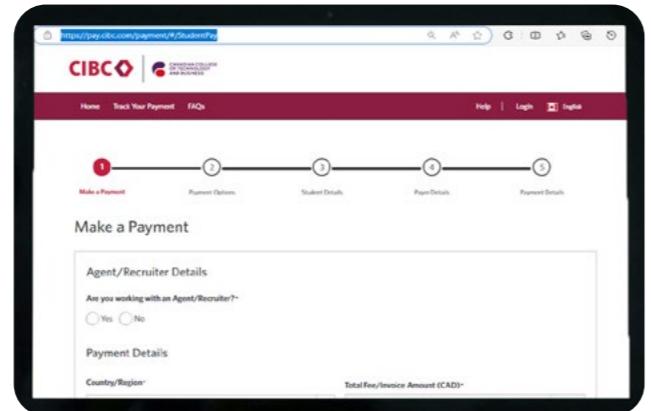
With the [CIBC International Student Pay](#) portal, you can arrange payments from anywhere in the world, without the need to visit a CIBC branch or have a CIBC account.



Scan to access the payment portal or visit
<https://pay.cibc.com/payment/#/StudentPay>.

Benefits of using CIBC International Student Pay

- Enhanced payment experience:** Make payments easily in your preferred currency.
- Live foreign exchange rates:** Access competitive foreign exchange rates that can be locked in for up to 72 hours.
- End-to-end communication:** Receive detailed instructions and track your payment online to know when it has been received by CCTB.
- Flexible payment options:** Choose from a range of payment methods, including wire transfer, MasterCard, Visa, Direct Debit (USA), China Union Pay and e-wallets like AliPay and WeChat Pay (China).



The Canadian College of Technology and Business offers various payment options for both domestic and international students. Please refer to your enrolment contract for details on payment amounts and installment deadlines.

The following payment options are for students who applied directly to CCTB. If you are paying through an agent, please continue following their payment process. For any changes or updates, feel free to email us at studentfinance@canadianctb.ca.



Online card payment

CCTB students can pay tuition fees using their own or a sponsor's (family, friends or guardian) card. To make a payment, simply complete the online payment form available on the CCTB website. Please note that a 2 per cent transaction fee applies to all online card payments.



Scan to access the online payment form or go to
<https://pay.canadianctb.ca/>

Terms:

Credit card: Issued by banks or financial institutions, credit cards allow you to make purchases in person and online. Unlike debit cards, purchases made with a credit card must be paid back. If the balance isn't paid by the billing deadline, interest will be charged.

Debit card: Linked directly to your bank account, debit cards allow for instant payment by withdrawing funds from your account when making a purchase.

Other ways to manage your money: Many banks offer mobile banking apps for easy account management. Some apps even provide insights into your spending habits, helping you stay on top of your finances. Be sure to download the app for your financial institution.

Interac e-Transfer

Paying your tuition via Interac e-Transfer is one of the fastest and most convenient options, available for transactions in Canada.

Instructions:

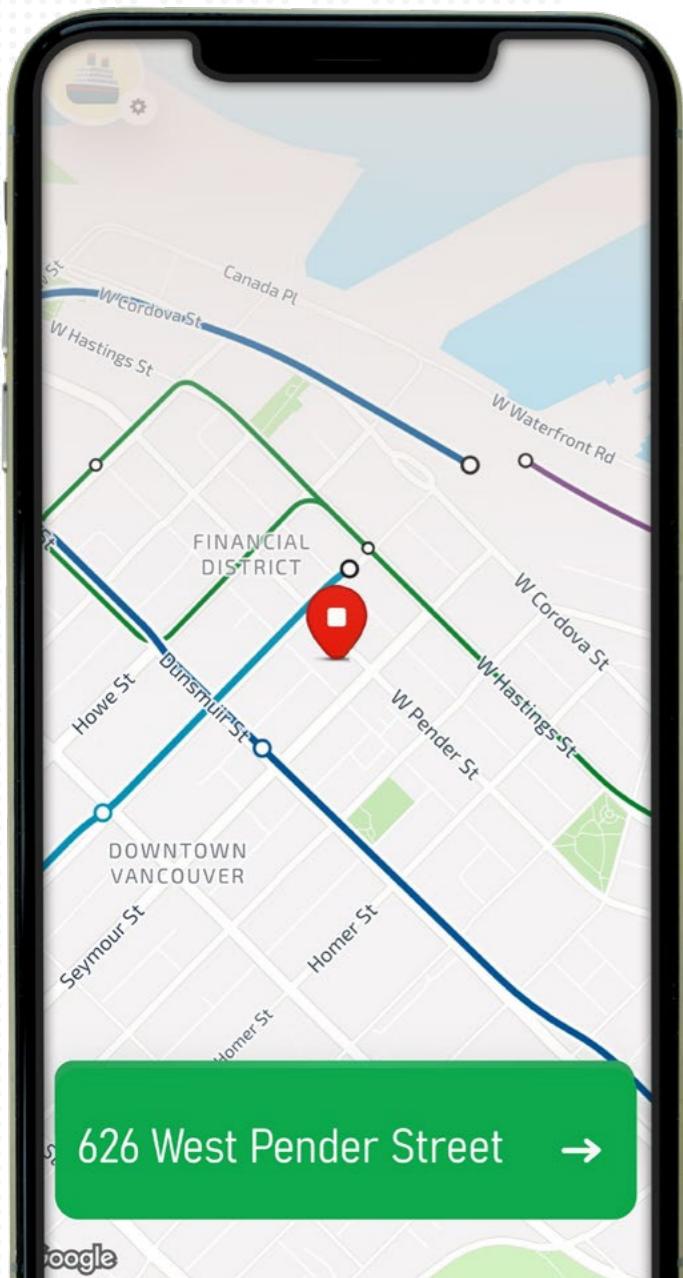
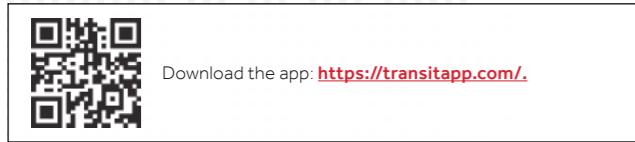
- Find your CCTB student number.
- Open your mobile banking app and select the Interac e-Transfer option.
- Address the e-transfer to studentpayments@canadianctb.ca.
- In the message section, include your student number and specify what you're paying for.
- After completing the transaction, please send a screenshot to studentfinance@canadianctb.ca.



Important Transit Information

Transit App

Vancouver's public transportation system, including buses and SkyTrain, can be easily navigated using the Transit app. This app offers real-time schedules, arrival times and detailed route information.



Compass Card

The Compass Card is a reloadable fare card for use on Metro Vancouver's public transit. It can be loaded with prepaid passes (like Monthly or DayPasses) or with stored value.

How does Compass Card work?

- Tap your card on the reader when entering buses, HandyDART, SkyTrain stations or SeaBus terminals.
- The fare is automatically deducted from the stored value on your card.
- Riders with Monthly DayPasses need to tap to validate their pre-paid trip.
- Each rider must have a separate payment method; you cannot use one card to pay for multiple fares on the same trip. At a Compass Vending Machine (CVM), you can use your Compass Card to buy a ticket for a different rider.

For more information, please visit
Compass Card | TransLink.

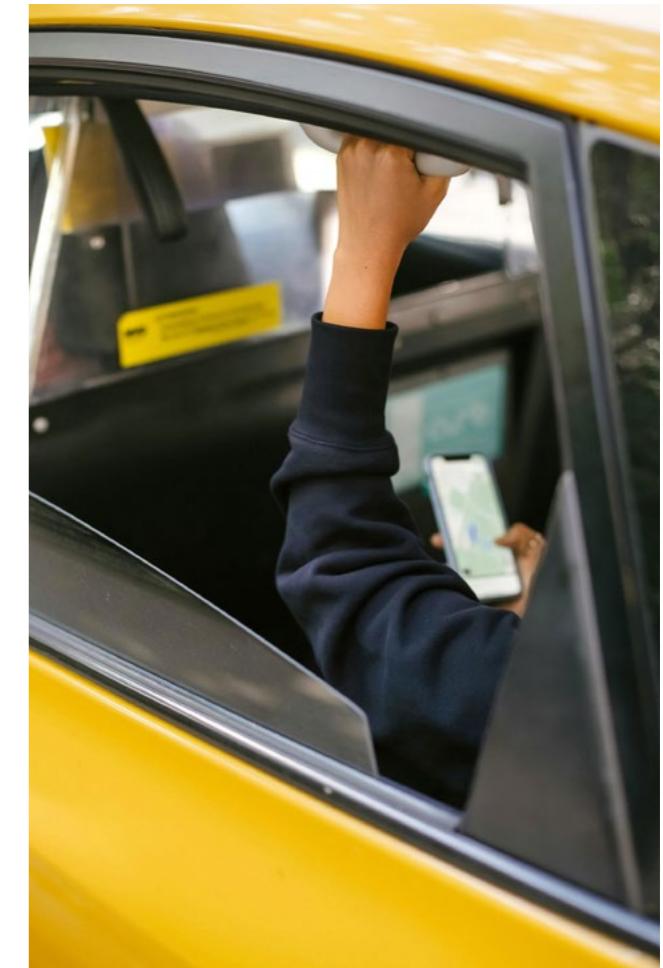


QR code for:
<https://www.compasscard.ca/>

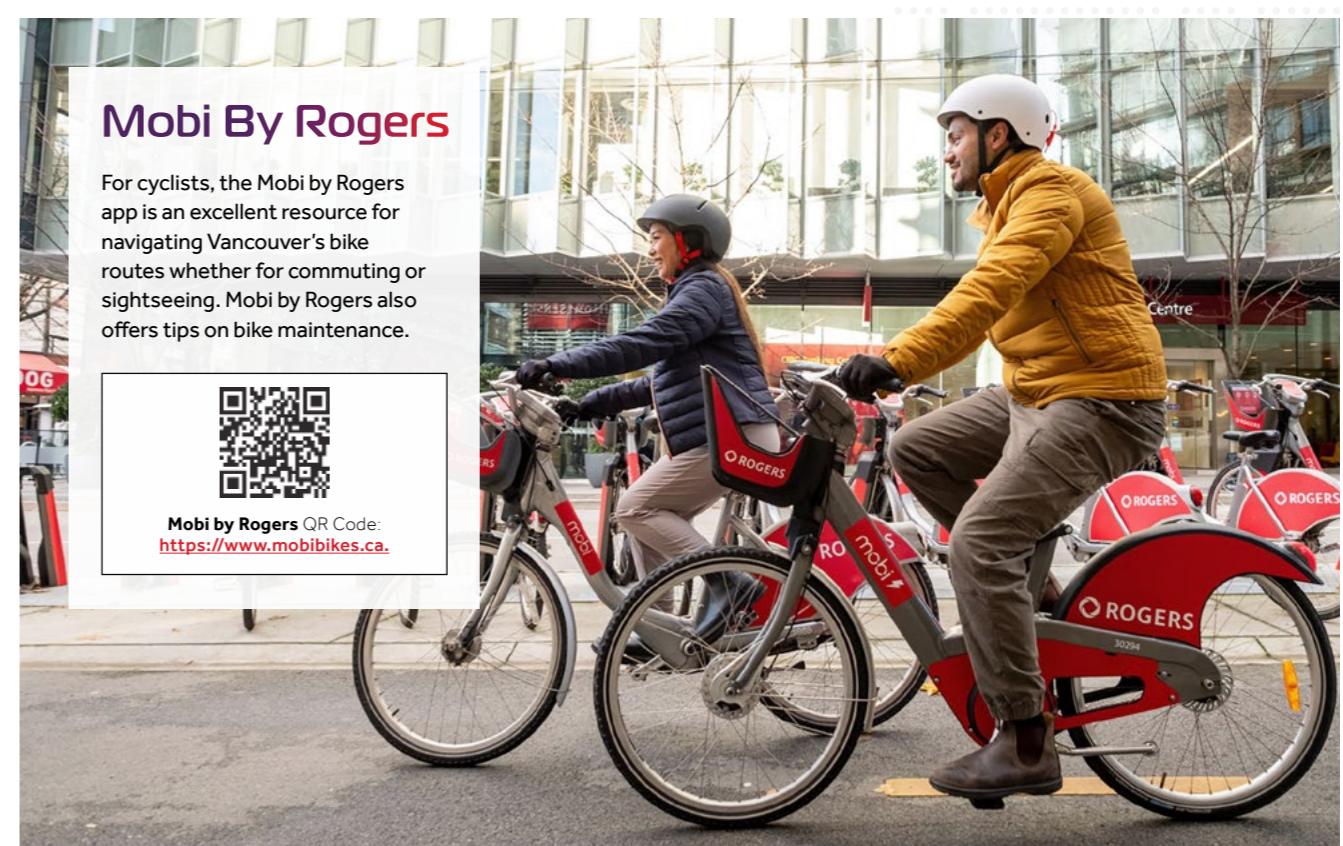
Uber and taxis

Uber and taxis are popular and reliable transportation options for getting around the city.

The Uber and Yellow Cab mobile apps make it incredibly simple to navigate the city. You have the option of requesting a driver immediately or booking one for a later date. In case you get lost, Uber and Yellow Cab can also locate you using your GPS.



For cyclists, the Mobi by Rogers app is an excellent resource for navigating Vancouver's bike routes whether for commuting or sightseeing. Mobi by Rogers also offers tips on bike maintenance.



Career Resources



How to apply for part-time jobs

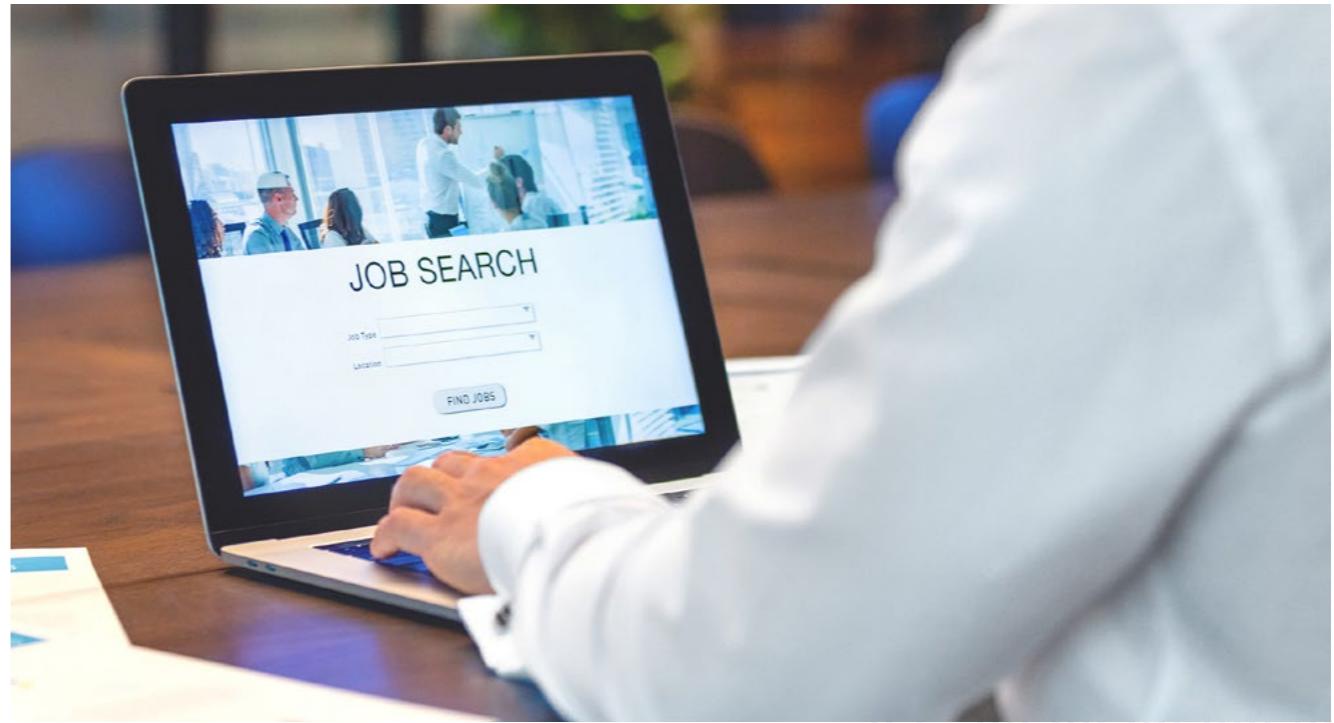
Students with a study permit can work part-time in Canada if they meet the following requirements:

- **Valid study permit**
- **Social insurance number (SIN)**
- **Enrolled as a full-time post-secondary student at a designated learning institution (DLI).**

When searching for part-time jobs in Canada, ensure your resume includes educational transcripts, skills, experiences and achievements.



Scan to help determine your eligibility for off-campus work authorization:
<https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/campus-work.html>



Online job portals

Students can apply for part-time jobs online through these platforms by creating profiles that highlight relevant qualifications:

Indeed: ca.indeed.com

LinkedIn: www.linkedin.com

Zip Recruiter: www.ziprecruiter.com

Government of Canada Job Bank: www.jobbank.gc.ca

Networking

Participating in education fairs and workshops helps students build connections, understand market demands and discover job opportunities.

For more support, contact the **CCTB Career Services department** at careerservices@canctb.ca.

S.U.C.C.E.S.S. BCSIS

BC Settlement and Integration Services (S.U.C.C.E.S.S. BCSIS) is a non-profit organization offering resources to help temporary residents with job searches, resume-writing, building professional networks and obtaining permanent residency.

Eligibility for S.U.C.C.E.S.S. BCSIS services:

- Post-secondary students
- Foreign workers with a valid work permit
- Provincial nominees (pathway to become a permanent resident)
- Refugee claimants
- Citizens born outside of Canada

Contact information:

Website: successbcsis.com

E-mail: bcsis@success.bc.ca

Phone: +1 236-668-4953

Additional Resources



CCTB students can learn more about the institution, settlement pathways in Canada and public transit through the following links.



Canadian College of Technology and Business - CCTB
YouTube



Canadian College of Technology and Business
(@canadian_ctb)
Instagram



Transit
Home | TransLink

Emergency Contacts and Resources

Mental health and emergency support in B.C.

For more services and resources, search the online directory. You can also call **HealthLink BC at 8-1-1, available 24/7**, for assistance in finding the information and services you need.

Immediate support and emergencies

If you or someone else is in danger or facing an emergency, call:



9-1-1: Call for medical emergencies or if you are in immediate danger from abuse or assault.
Available 24/7.



1-800-SUICIDE: Call **1-800-784-2433** if you are in crisis or concerned about someone.
Available 24/7.



310-Mental Health: Call **310-6789** (no area code required) for emotional support, information and resources related to mental health and substance use.
Available 24/7.



Drug and Poison Control: Call **1-800-567-8911** for concerns about poisoning or exposure to toxic substances.
Available 24/7.

Emergency Contacts and Resources



Emergency housing

For information regarding emergency housing or shelter, visit the websites below:

- BC Housing - Emergency Shelter Map: [Find shelters across B.C.](#)
- BC Housing - Women's Transition Housing: [Services for women and children at risk of or experiencing violence.](#)



Emergency rooms and walk-in clinics



If instructed by a health-care provider to visit an emergency room or clinic, use the [HealthLink BC's Guided Search Tool](#) to find the nearest facility.

- **Emergency rooms:** Select "Health Care Facilities" and then "Emergency Rooms." Enter your location to find the closest one.
- **Walk-in clinics:** Select "Health Care Facilities" and then "Walk-In Clinics" to locate nearby clinics.

If unsure whether you need an emergency room or clinic, [call 8-1-1](#) to speak with a registered nurse, [available 24/7](#).

Victims of crime



If you are a crime victim seeking support, contact:

- **24 Hour Rape Crisis Line:** Call [604-872-8212](#) for confidential crisis intervention and referrals.
- **VictimLinkBC:** Call [1-800-563-0808 \(toll-free\)](#) for confidential support, information and referrals for victims of crime and violence. [Available 24/7](#).
- **Women Against Violence Against Women (WAVAW) Rape Crisis Centre:** Call [604-255-6344](#) or toll-free [1-877-392-7583](#) for confidential support, referrals and hospital accompaniment. [Available 24/7](#).



Getting to CCTB

The CCTB campus is located in vibrant downtown Vancouver. It is within walking distance of two SkyTrain stations and multiple bus stops, making it a convenient location to commute to from anywhere in the city.

To learn how to get to CCTB's campus, please review the map.

- 1 Aquatic Centre
- 2 Sunset Beach Park
- 3 Stanley Park
- 4 TD Canada Trust
- 5 Davie Street
- 6 Flight Centre West End
- 7 Roundhouse Theatre
- 8 Scotiabank Theatre
- 9 Vancouver Art Gallery
- 10 BC Place
- 11 Rogers Arena
- 12 Queen Elizabeth Theatre
- 13 Vancouver Public Library
- 14 Yaletown
- 15 George Wainborn Park
- 16 Granville Island
- 17 Museum of Vancouver



CCTB
101 Smith St,
Vancouver, BC,
V6B 4Z8, Canada

- Waterfront Station
- Expo Line
- Canada Line



CANADIAN COLLEGE OF TECHNOLOGY AND BUSINESS

 www.canadianctb.ca

 learn@canctb.ca

 +1 778 300 0977

 **400 – 626 W Pender Street,
Vancouver, BC V6B 1V9**



Connect with CCTB

@CanadianCTB

DLI # O134304821852